

Course Summary

Duration in lesson hours: approximately 22 lesson hours*

* A lesson is approximately 1-2 hours in duration including time for lesson review, reviewing of student materials, online knowledge quizzes and practical assignments to complete.

Name of Course: Online Business Process Fundamentals using BPMN v2.0

Prerequisites: None

Audience level: This course is suited for people who are working in, or moving into, the sphere of business process analysis and who require skills in applying the BPMN v2.0 modelling technique.

Average experience levels: No specific experience required.

IIBA® PD Hours/CDUs: 21

What is the course about?

At the end of this course the student will have solid foundation knowledge of all the most important Business Process Management, Analysis and Implementation concepts in the context of Business Process Analysis.

The student will be able to practically apply the business process management approach with specific BPMN v2.0 capabilities. The student will cover the concepts of BPMN v2.0 levels and what role Business Analysis plays in the business process implementation programs of work.

How is this course delivered?

The course is online and available '**on demand**'. This means you can do the lessons at anytime that suits your schedule. You can download all the provided student materials for reviewing 'off line' as well.

You have full access to an online tutor assigned to you during the course. They will provide you with assistance, answer your questions and provide assignment feedback. This is a very interactive course while it also gives you full control about when and where you choose to complete your lessons from.



DETAILED COURSE OUTLINE

Each Theme below is supported by Practical Assignments (student submits to online tutor for review), Online Knowledge Tests and/or Case Studies.

Theme: Business Process Concepts

- Background of Business Process Management
- What is a Business Process?
- Key benefits of Business Process Modeling
- Business Process Modelling Concepts
 - Process Patterns
 - Business Rules
 - Decision Patterns
 - Event Patterns
- Process improvement key stages
- Business analysis roles and responsibilities
- Managing organizational change

Theme: Business Process Modeling using BPMN 2.0

Practical guides on effective process modelling

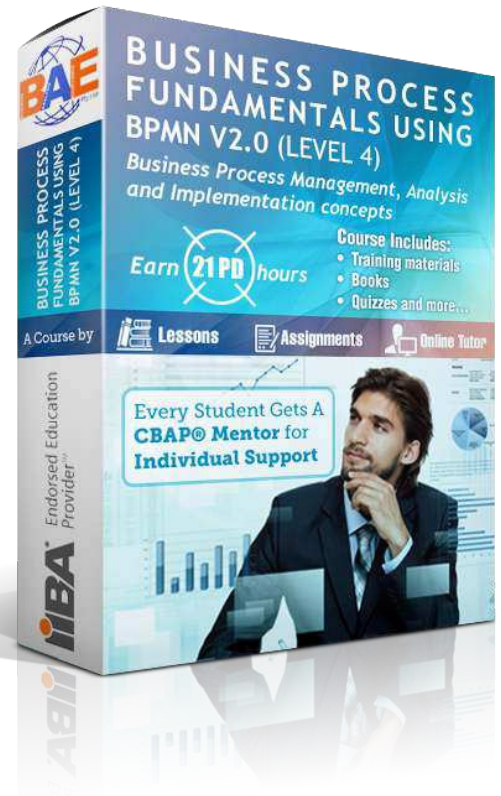
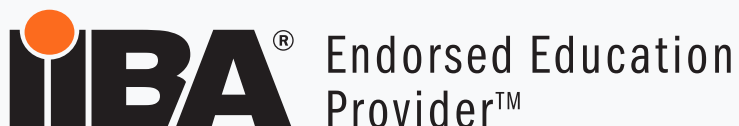
A step-by-step introduction of the BPMN 2.0 notation

- BPMN v2.0 Key Concepts
 - Participants, Flow, Process Events, Data
- BPMN v2.0 Notation
 - Gateways, Flow, Tasks, Events
 - Pools, Message Events, Task Types
 - Timer, Signal, Condition, Link Events
 - Looping & Primary Diagram Artefacts

Theme: Business Process Management Perspectives

- Change Scope
- Business Analysis Scope
 - Change Targets
 - Business Analysis Position & Outcomes
- Overview of Frameworks, Methodologies and Techniques

Revision and Final Online Assessment



WHAT OUR STUDENTS SAY...

Somesh D,
Singapore

“As an IT business analyst, I am not involved in business need or case preparation but the course content helped me understand and be aware of techniques like PESTLE, Five Forces Analysis & Rich Picture Diagram, used for the organizational environment analysis. This will be a real value add. Additionally all the lessons being in line with BABOK, helped me understand the core concepts with examples or scenarios. The tutor has been very polite and specific in her feedback, giving appropriate reasons for any corrections needed in the assignment.”

- CBAP® Tutor Support to every student
- IIBA® Endorsed Training Course
- Do this course at your own pace, from anywhere in the world

BOOK ONLINE & START TODAY!